# Introduction to Enterprise Computing

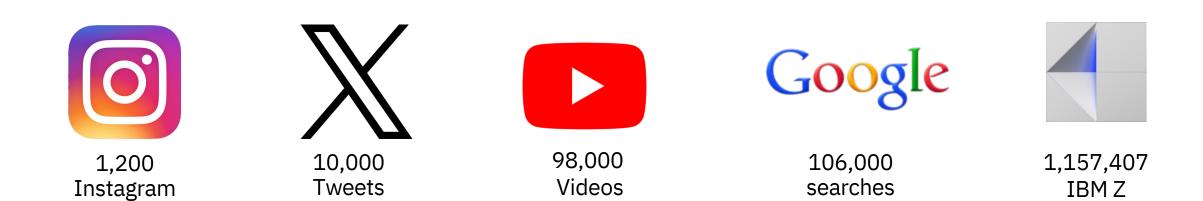
# Your Name

Your Title Any Social handles you'd like to share



# What happens in one second?

Posts



transactions

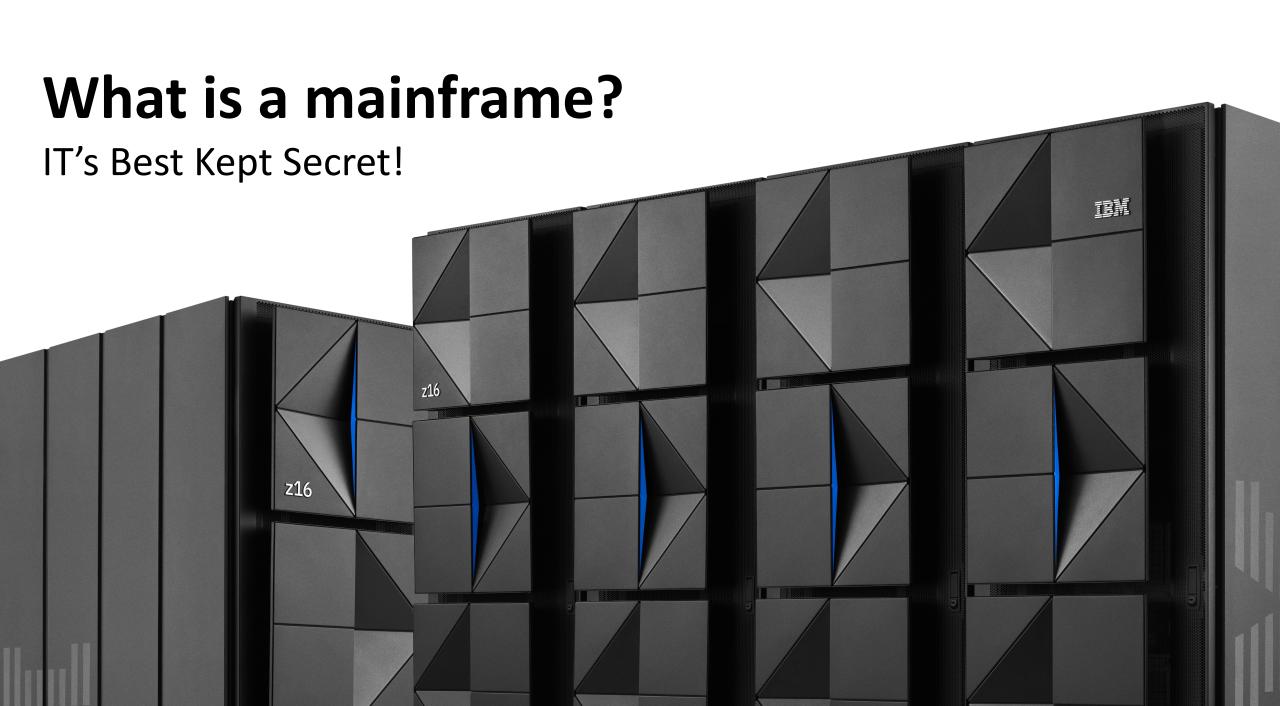
# The backbone of the world's leading businesses

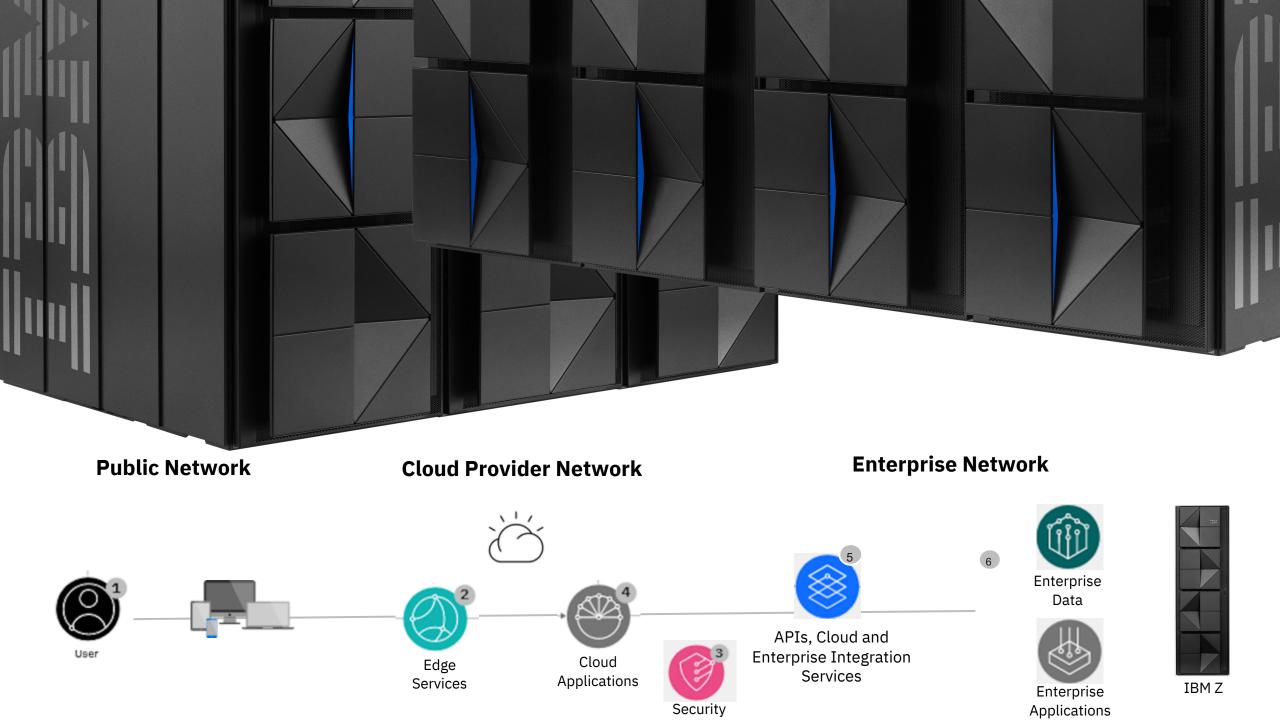
of the top 10 global retailers

of the top 50 worldwide banks

45

out of 5 of the world's largest airlines **8** out of 10 of the world's largest insurers





# Enterprise Computing enables you to work in a wide variety of areas....

Hybrid Cloud

 $\bigcirc$ 

Public clouds like AWS, Azure and IBM Cloud partner perfectly with more secure private cloud options like IBM Z.





Al spending to jump to \$154B in 2023



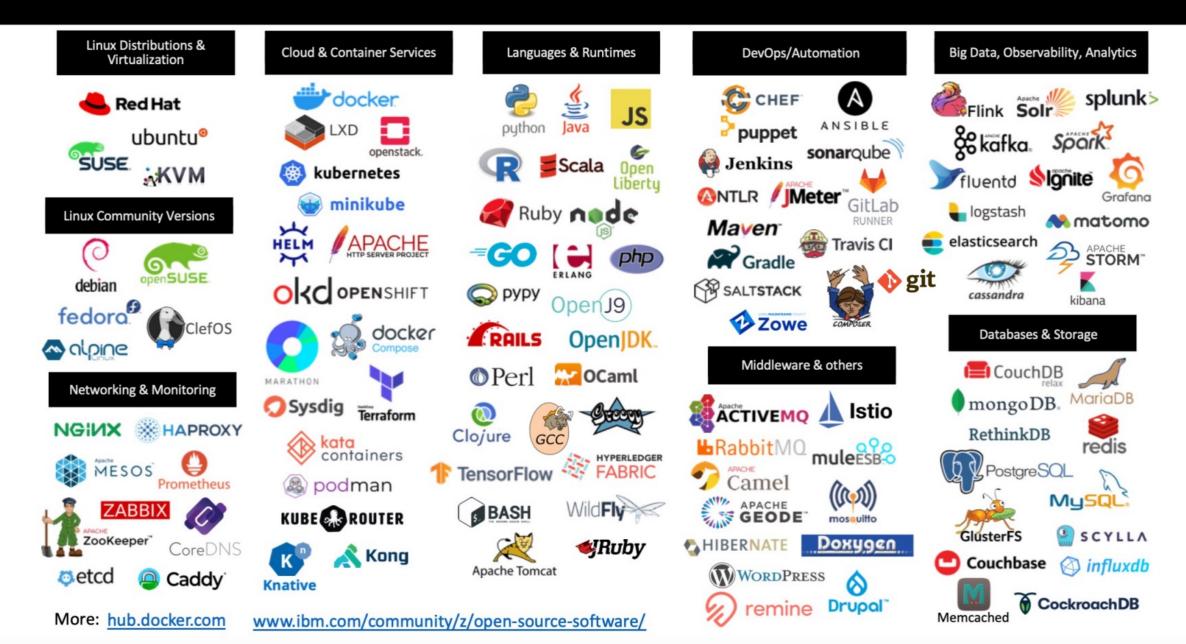
Insurers are expected to spend approximately \$8.3B, or 8% of their overall spending, with big data and analytics vendors in 2019, growing to \$11.5B in 2022

Internet of Things



The global insurance industry is spent \$27.5B on IoT in 2022, growing to \$168B in 2028.

# Growing IBM Z & LinuxONE Open-Source Software Ecosystem



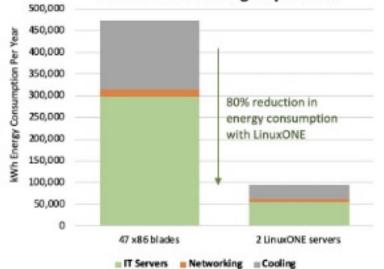
# **Responsible Computing**

# "IBM Europe is changing how **European clients** work by leading them on the journey to **hybrid cloud** and becoming a **responsible, cognitive enterprise**."

#### **Rashik Parmar**

IBM Fellow & Vice President Technology

#### Annual Energy Consumption for Dutch Local Government Agency in kWh



Responsible	Responsible	Responsible	Responsible	Responsible	Responsible
use of natural	Infrastructure	Code	Data Insights	Systems	Impact
resources Reduce environmental impact of data centers	Reduce energy/ computing unit Reduce precious/ rare metal usage Recycling of tech	Efficient coding Open Secure	Privacy Transparency Authorized data acquisition Consent for use	Ethical systems Unbiased Explainable AI	Tech for good Address societal issues Social mobility

# AI is delivering value in every industry

### Banking

Examples

- Compliance Testing: account ID take over and identity theft
- Gaming the system reward cards and account openings
- Interest rate forecasting
- Loan processing & approval

### Finance

#### Examples

- Enable point-of-sale payment processing with fraud detection
- Financial crimes detection, anti-money laundering (AML)
- Wealth management with predictive models

# Trading

Examples

- High frequency trading analytics
- Algorithmic trading
- Clearing & Settlements

### Insurance

Examples

- Real-time fraud detection for claims and images
- Claims adjudication
- Pricing & actuarial analysis for better risk assessment

# Other

Examples

- Supply Chain
- Payroll processing
- Manufacturing
- Scientific research
- Computer design
- Biosecurity
- Mining
- Healthcare

In the News

Home / Innovation / Computing

# The first IBM mainframe for Al arrives

The next-generation IBM z16 comes with an IBM Telum processor for real-time Al insights.



NEWS

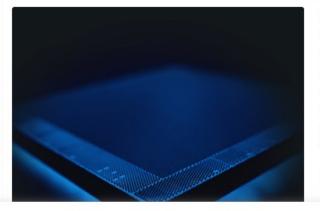
#### IBM z16 tackles financial fraud and quantum hacks

New addition to Z series mainframe family uses IBM Telum processor to accelerate AI for real-time credit card fraud detection

TOMORROW RUNS

#### IBM's Upcoming Z Series Chip Gains On-Chip AI Acceleration and New Name: Telum

August 22, 2021 by Todd R. Weiss



In a major refresh of its Z Series chips, IBM is adding on-chip AI acceleration capabilities to allow enterprise customers to perform deep learning inferencing while transactions are taking place to capture business insights and fight fraud in real-time.

IBM is set to unveil the latest Z chip Aug. 23 (Monday) at the

#### **RTI** RTInsights

# IBM Delivers Real-Time AI for Transaction Processing at Scale



The new IBM z16 offers AI inferencing (delivered via the integrated on-chip AI accelerator IBM Telum Processor) and is designed to analyze...

Apr 7, 2022

#### O PaymentsJournal

# Can Quantum Security & Embedded AI Breathe New Life into Mainframes?



Building on IBM technologies like Pervasive Encryption and Confidential Computing, IBM z16 takes cyber resiliency a leap further by protecting... Apr 12, 2022

COMPUTER Weekly

#### IBM z16 tackles financial fraud and quantum hacks



New addition to Z series mainframe family uses IBM Telum processor to accelerate AI for real-time credit card fraud detection.

Apr 5, 2022

#### Tech Wire Asia

#### IBM z16: Here's why the cloud won't replace the mainframe

The first IBM mainframe for AI arrived not too long ago and it integrates its Telum processor to analyze real-time transactions for...

May 4, 2022

#### F Forbes

#### IBM And MLCommons Show How Pervasive Machine Learning Has Become

With its latest Z-Series mainframe computer, the z16, IBM has added ... include classic computing, AI processing, and quantum computing.

Apr 7, 2022



**CLAIMS FRAUD** 

A state government in the US realized

intensive and could not scale, taking up

Now able to process claims and detect fraud in under 1 minute per case and

that their process to determine fraudulent claims was manual &

**Business Challenge** 

to 40 hours per case

**Business Impact** 

# **Client Use Cases In Finance & Banking**

#### FRAUD DETECTION



#### **Business Challenge**

A large US bank was unable to score all transactions in real-time with an off-platform scoring engine. Causing 80% of transactions to go unscored

#### Business Impact

100% real-time scoring, saving > \$20M in exposure risk per vear

Capabilities Leveraged

#### **CLEARING & SETTLEMENT**



**Business Challenge** A card processor needed to determine which trades and/or transactions have a high-risk exposure before settlement

#### **Business Impact**

Enhancement of rules-based approach with no impact to SLAs

Capabilities Leveraged

#### LOAN APPROVAL

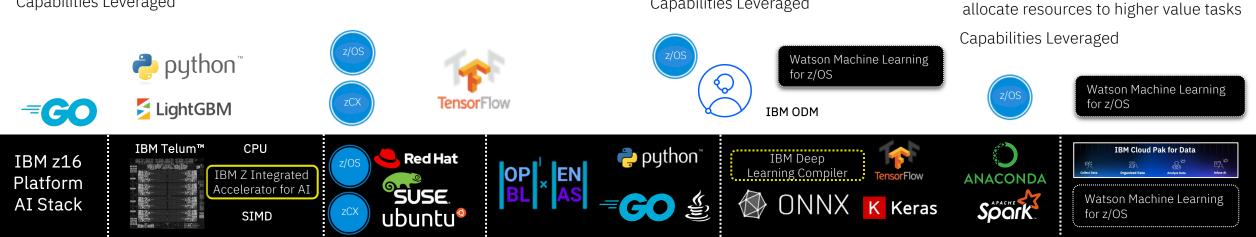


#### **Business Challenge** A large lender needed to speed up their consumer loan approval process, in order to maintain client satisfaction

#### **Business Impact**

Reduction in latency of over 1000X, with corresponding decrease in lender risk and exposure

Capabilities Leveraged



# Client Use Cases In Other Industries

#### MEDICAL IMAGES



#### **Business Challenge**

A Health Insurer needs to analyze large volumes of medical records, including training computer vision models, while optimizing for energy efficiency

#### **Business Impact**

Replace x86 server environments with LinuxONE to reduce energy consumption by x%

IBM Telum

SIMD

Capabilities Leveraged

Integrated

Accelerator

for AT

**IBM** LinuxONE

IBM z16

Platform

AI Stack

# **GEOSPATIAL ANALYSIS** & NI P

**Business Challenge** A European land registry needs to determine which buildings have been added to, modified, or demolished for land surveys and tax purposes. Also embedding NLP into chat services.

#### **Business Impact**

Deploy on IBM z16 to ensure security of data, and optimization of IT and operational costs

**Capabilities Leveraged** 

SUSE

ubuntu

#### IBM Deep Learning Compiler Watson Machine Learning for z/OS ONNX ONNX ONNX ONNX **O** PyTorch CPU n python **Red Hat** OP × EN BL × AS IBM Z Integrated Accelerator for AI

#### FEDERATED LEARNING



#### **Business Challenge**

Organized Retail Crime costs over \$3.5B per year to US retailers, who lack the ability to fully model for the risk as they only have the data for their own business.

#### **Business Impact**

CO

( C

Federated learning enables sharing of models, without exposing sensitive data, to catch the bad actors

#### Capabilities Leveraged



ONNX

K Keras

#### DATA REDACTION



#### **Business Challenge**

Due to banking secrecy laws and slow post-processing performance. a European bank was unable to send diagnostic data to vendors to effectively maintain operational stability for their production environment.

#### **Business Impact**

ANACONDA

Spark

Automatic redaction of PI & SPI, resulted in a 47x performance improvement in post-processing speeds

Capabilities Leveraged



for z/OS

IBM Cloud Pak for Data

Watson Machine Learning

# Demand for IBM Z and Skills

60%

Mainframe Technology Specialists over the age of 50 71%

IT Leaders say their mainframe team is understaffed 93%

Say it's moderately or extremely challenging to find mainframe skills 67%

Executives recognize the mainframe's ability to grow and attract new workloads 91%

Expanding their mainframe footprints as a moderate or critical priority

Source: BMC Mainframe Survey 2023, Forrester 2020 Mainframe Market Pulse Survey

Students pursuing careers in technology are focused on five primary things in a potential career.

Enterprise Computing outperforms other IT roles

Base: US online adults, 18+; 414 IT professionals involved in software development, IT support, enterprise architecture, enterprise computing systems administration/development, data science, etc. Source: A commissioned study conducted by Forrester Consulting on behalf of IBM, September 2019



### **Good salary**

Enterprise computing role

Other computing role

57%

57%

70%

69%

70%

Trends show starting salaries in mainframe are ~\$8,000 more than in other mixed IT roles



### **Good work-life balance**

A good work-life balance (% rating 8, 9, or 10 out of 10)

### Ability to make a social impact

Social impact, for example, the ability to contribute to open source, social, or community groups, with your technical skills

38%



# Working on something that aligns with primary interests in technology

Opportunity to work with leading-edgetech



# Job security/role versatility

Nearly **90%** of professionals in enterprise computing careers agree the job market for their skill set is growing, and **75%** believe there is a shortage (i.e., high demand) for their skill.

# A New Learning Experience

- The new learning platform is a year-round interactive learning platform available for anyone to get hands-on experience across a variety of technologies, to develop valuable skills, and to earn industry recognized badges with **no prior knowledge required!** 
  - You will find:
    - •Hands-on challenges
    - •Progressive learning paths
    - •Direct access to IBM Z environments
    - •User community and leaderboard
    - •Digital badging

**Fundamentals:** Learn about data sets and how to use VS Code. Introduction to coding languages such as JCL, Python, and USS through hands-on challenges.

**Concepts:** Increased knowledge on security, uptime and enterprise scalability. Take a deeper look into enterprise systems and RACF.

Advanced: Further your hands-on learning around REXX, COBOL, Linux, Db2, and more.

Extended: Develop skills surrounding TSO/ISPF, Node.js, Machine Learning, and more.

Register today: ibm.biz/ibmzxplore





**Concepts Badge** 

Advanced Badge

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